

## Key Contacts

Key Global Contacts				
Region	Branch	Name	Title	Email Address
AME	Remote	Alex Santiago	Strategic Account Director	<a href="mailto:ALEXSantiago@agility.com">ALEXSantiago@agility.com</a>
AME	PHL	Enrique Ibarra	Customer Relationship Manager/ PO Mgmt. support	<a href="mailto:Elbarra@agility.com">Elbarra@agility.com</a>
AME	PHL	Dayna Newton	Operations Manager/ Import shipments / US Brokerage	<a href="mailto:dnewton@agility.com">dnewton@agility.com</a>
APAC	Hong Kong	Grottei Chow	Senior Regional Account Manager	<a href="mailto:GChow@agility.com">GChow@agility.com</a>
APAC	Hong Kong	Jason Ho	CRM ISCS/ Escalation/ PO Mgmt. support/ Log- net	<a href="mailto:jho@agility.com">jho@agility.com</a>

Key Agility Operations Contacts				
Branch	Name	Title	Responsibility	Email Address
Qingdao	Binky Yuan	Team Leader, Ocean Freight Operations	Daily Operation	<a href="mailto:BYuan@agility.com">BYuan@agility.com</a>
Shenzhen	Amy Deng	Senior Ocean Operations Clerk	Daily Operation	<a href="mailto:ADeng@agility.com">ADeng@agility.com</a>
Shenzhen	Sara Xie	Supervisor, Operations	Escalation	<a href="mailto:SaXie@agility.com">SaXie@agility.com</a>
Shanghai	Stefanie Lu	Customer Service Specialist, Ocean	Daily Operation	<a href="mailto:StLu@agility.com">StLu@agility.com</a>
Shanghai	Wayne Ma	Assistant Operations Manager	Escalation	<a href="mailto:WMa@agility.com">WMa@agility.com</a>
Yantian	Same as Shenzhen			
Ningbo	Elaine Gu	Customer Service Specialist, Ocean	Daily Operation	<a href="mailto:EGu@agility.com">EGu@agility.com</a>
Kaohsiung	Marcia Cheng	Coordinator	Daily Operation	<a href="mailto:macheng@agility.com">macheng@agility.com</a>
Philadelphia	Lauren Fleagle	Import Coordinator	Daily Operation	<a href="mailto:lfleagle@agility.com">lfleagle@agility.com</a>

Key Customer Contacts			
Name	Title	Phone Number	Email Address
Susan McKenna	Trade Compliance & Transportation Manager	215-430-9430	<a href="mailto:Susan_Mckenna@pepboys.com">Susan_Mckenna@pepboys.com</a>
Leroy Welch	Logistics Coordinator	215-430-9209	<a href="mailto:Leroy_welch@pepboys.com">Leroy_welch@pepboys.com</a>